



15<sup>th</sup> April, 2024

**ADDENDUM NO. 1**

**TENDER NO. SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF A SECURITY INCIDENT AND EVENT MANAGEMENT (SIEM) SOLUTION**

**TENDER NO. CMA/ONT 006-1/2023-2024**

We refer to the above-mentioned tender which was published in the Public Procurement Information Portal and the CMA website on 3<sup>rd</sup> April 2024, scheduled to close/open on 18<sup>th</sup> April, 2024. We wish to provide additional information and amendment to the primary tender document as provided below;

**Clarification No. 1: Amendment to the Preliminary Evaluation Criteria.**

Section III – Evaluation and Qualification Criteria

2. Preliminary examination for Determination of Responsiveness (Page23, 24)

**Current Requirements;**

No.	Mandatory Eligibility Criteria	Provided (Yes/No)
1.	Copy of Certificate of Incorporation/ Registration Certificate for business name	
2.	Copy of Valid Tax Compliance certificate	
3.	Copy of Valid Business Permit for the year 2024 or Proof of Exemption	

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4.	Tender Security of KSHs. 100,000 valid for an additional thirty (30) days after the expiry of the tender validity period.	
5.	Copy of CR 12 issued by the Registrar of Companies. In case of Partnerships attach partnership deed.	
6.	Complete/submit a self-declaration that the person/tenderer is not debarred in the matter of Public Procurement and Asset Disposal Act 2015	
7.	Duly filled Confidential Business Questionnaire in the prescribed format.	
8.	Dully filled Form of Tender indicating prices in the prescribed format in the tender document.	
9.	Complete form SD2 (confirming the person/ tenderer will not engage in any corrupt or fraudulent practice)	
10	Complete certificate of independent Tender Determination	
11	Tender has been signed by the person authorized to do so (Power of Attorney/Sworn in Affidavit)	
12	Must fill and submit Tenderer Information Form in the format provided.	
13	Must attach proof of relevant Manufacturers Authorization, Dealership License or Partnership Certificate.	

Replaced as follows by inserting No. 14, 15 and 16;

No.	Mandatory Eligibility Criteria	Provided (Yes/No)
1.	Copy of Certificate of Incorporation/ Registration Certificate for business name	
2.	Copy of Valid Tax Compliance certificate	
3.	Copy of Valid Business Permit for the year 2024 or Proof of Exemption	

4.	Tender Security of KSHs. 100,000 valid for an additional thirty (30) days after the expiry of the tender validity period.	
5.	Copy of CR 12 issued by the Registrar of Companies. In case of Partnerships attach partnership deed.	
6.	Complete/submit a self-declaration that the person/tenderer is not debarred in the matter of Public Procurement and Asset Disposal Act 2015	
7.	Duly filled Confidential Business Questionnaire in the prescribed format.	
8.	Dully filled Form of Tender indicating prices in the prescribed format in the tender document.	
9.	Complete form SD2 (confirming the person/ tenderer will not engage in any corrupt or fraudulent practice)	
10	Complete certificate of independent Tender Determination	
11	Tender has been signed by the person authorized to do so (Power of Attorney/Sworn in Affidavit)	
12	Must fill and submit Tenderer Information Form in the format provided.	
13	Must attach proof of relevant Manufacturers Authorization, Dealership License or Partnership Certificate.	
14	ICT accreditation: ICTA 4: ICT NETWORKS, ICTA 6: INFORMATION SECURITY or other relevant ICTA certificates	
15	Evidence of OEM accreditation and /or certification	
16	Manufacturers Authorization to resell and or certification with capabilities to deliver end-to-end services related to OEM solutions (re-sell, deployment, and on-going support)	

**Clarification No. 2 Amendment to the Technical Evaluation Criteria.**

Proposed Technical Evaluation for the interested bidders. (Page 48,49)

**Current Requirements;**

**Table 5**

No.	Evaluation Attribute	Weighting Score
1	ICT accreditation: ICTA 4: ICT NETWORKS, ICTA 6: INFORMATION SECURITY or other relevant ICTA certificates	10
2	Evidence of OEM accreditation and /or certification	10
3	Manufacturers Authorization to resell and or certification with capabilities to deliver end-to-end services related to OEM solutions (re-sell, deployment, and on-going support)	10
4	Minimum client base of 3 customers in Kenya or the East Africa region specific to the proposed solution or equivalent. Proof can be provided in form of support contracts, SLA's or LPOs. (10 marks for each)	30
5	At least two Implementation engineers should be availed for the deployment. Attach CV's and relevant certifications for the proposed solution or equivalent. Degree (5 marks each) Relevant qualifications in the proposed solutions (5marks each)	20
6	Project manager with relevant certifications such as PMP. Degree (5 marks) Additional project management certification (5marks)	10
7	Project implementation schedule with key milestones and timelines	10
<b>Total Score</b>		<b>100</b>

**Amended and replaced as follows by amending the criteria for clarity;  
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Table 5

No.	Evaluation Attribute	Weighting Score
1	<p><b>Firm's Relevant Experience for the Assignment:</b></p> <p>Minimum client base of 3 customers in Kenya or the East Africa region specific to the proposed solution or equivalent. Proof can be provided in the form of; support contracts, SLA's or LPOs. (10 marks for each)</p>	30
2	<p><b>Qualifications of two (2) Proposed Implementation Engineers:</b></p> <p>At least two (2) Implementation Engineers should be availed for the deployment. Attach CV's and relevant certifications for the proposed solution or equivalent;</p> <ul style="list-style-type: none"> <li>- Degree (5 marks each)</li> <li>- Relevant qualifications in the proposed solutions (10 marks each)</li> </ul>	30
	<p><b>Qualifications of Project Manager:</b></p> <p>Attach CV's and relevant certifications for the proposed solution or equivalent;</p> <ul style="list-style-type: none"> <li>- Master (5 marks)</li> <li>- Degree (5 marks)</li> <li>- PMP/ICT Project Management Certification (10 marks)</li> </ul>	20
	<p><b>Project implementation schedule</b> with key milestones and timelines; The Schedule should be clear and detailed.</p> <p>Phase 1: Pre-Implementation Preparation (4 Marks)</p> <ul style="list-style-type: none"> <li>• <b>Duration:</b> 2 weeks</li> <li>• <b>Key Activities:</b> <ul style="list-style-type: none"> <li>• Requirement Gathering and Analysis</li> <li>• Stakeholder Consultation</li> <li>• Vendor Evaluation and Selection</li> </ul> </li> </ul>	20

3	<ul style="list-style-type: none"> <li>• Contract Negotiation</li> </ul> <p>Phase 2: Solutions Design and Implementation (4 Marks)</p> <ul style="list-style-type: none"> <li>• <b>Duration:</b> 4 weeks</li> <li>• <b>Key Activities:</b> <ul style="list-style-type: none"> <li>• Detailed Solution Design</li> <li>• Infrastructure Planning and Setup</li> <li>• Configuration of SIEM Solution</li> <li>• Integration with Existing Systems</li> </ul> </li> </ul> <p>Phase 3: Testing and Quality Assurance (4 Marks)</p> <ul style="list-style-type: none"> <li>• <b>Duration:</b> 3 weeks</li> <li>• <b>Key Activities:</b> <ul style="list-style-type: none"> <li>• Solution Testing (Functional, Performance, Security)</li> <li>• User Acceptance Testing (UAT)</li> <li>• Solution Optimization</li> </ul> </li> </ul> <p>Phase 4: Documentation Presentation (4 Marks)</p> <ul style="list-style-type: none"> <li>• <b>Duration:</b> 1 week</li> <li>• <b>Key Activities:</b> <ul style="list-style-type: none"> <li>• Creation of User Manuals and Documentation</li> <li>• Knowledge Transfer to ICT Team</li> </ul> </li> </ul> <p>Phase 5: Deployment and Go-Live (4 Marks)</p> <ul style="list-style-type: none"> <li>• <b>Duration:</b> 1 week</li> <li>• <b>Key Activities:</b> <ul style="list-style-type: none"> <li>• System Handover</li> </ul> </li> </ul>	
<b>Total Score</b>		<b>100</b>

### **Clarification No. 3: Expected Deliverables Under Terms of Reference (Page 48)**

The requirement of the current tender was **“Training of relevant ICT staff”**. This has been amended to read, **“Provide all relevant documentation for managing the system and conduct knowledge transfer.”** The Project Scope in the same section has been amended to exclude the word **“Training.”**

### **Clarification No. 4: Schedule of Payments and Reporting Requirements**

Payment will be made within 30 days following receipt of the contracted bidder’s invoice subject to delivery of all aspects of this assignment within the assigned and contracted timelines.

### **Clarification No. 5 The expected activities in deploying the SIEM solution (Table 1-4)**

Bidders who do not meet all the requirements at this stage will not be eligible for Financial Evaluation as the solution proposed would not have met the required specifications. The Authority will conduct post qualification evaluation on the responsive bidder to ascertain that the proposed solution meets all the requirements as indicated at this stage including but not limited to contacting the referenced clients in the tender documents.

### **Clarification No. 6: The SIEM solution at a minimum is expected to include the following functional requirements**

The description under the terms of reference in **Table 2; Item No.7 - Physical or Virtual** has been amended to read **“Must be available as Virtual Appliance”** by deleting the words **“Physical Hardware”**

### **Clarification No. 7: A Pre-tender conference Particulars of Appendix To Instructions To Tenders (Page 20)**

Under the Particulars of Appendix to Instructions to Tenders - ITT 8.1, the pre-tender conference date has been amended to read **“A pre-tender conference will be held on Thursday 25<sup>th</sup> April 2024 at 11:00AM on 5th Floor, Embankment Plaza, Longonot Road, Upperhill, Nairobi.”**

### **Clarification No. 8: Extension of Tender Opening Date**

The new tender opening date will be **2<sup>nd</sup> May 2024 at 11:00AM** with all other terms and condition of the original tender notice remaining unchanged.