



FOMU YA MALALAMISHI

FOMU HII INAPATIKANA BILA MALIPO

Maelezo

1. Kabla ya kuwasilisha malamishi, kwanza unahimizwa kupiga ripoti kwa mlalamikiwa. Usiporidhishwa na hatua au suluhu ya mlalimikwa, unahimizwa kupiga ripoti kwa Soko la Hisa la Nairobi (NSE).
2. Katika fomu hii, Mlalamishi anahimizwa kuandika nambari na suluhu ya kesi aliyowasilisha kwa mlalamikiwa au Soko la Hisa la Nairobi.
3. Mlalamishi anahitajika kuunganisha kwa fomu hii nakala ya vidhibiti ya malalamishi yake.
4. Ni hatia kwa mlalamishi kupiga ripoti ya malalamishi ya uongo na kutoa vidhibiti visivyo halali.

Tarehe:		
TAARIFA ZA MLALAMISHI		
Majina kamili:		
Nambari ya Simu	Barua Pepe	Anwani:
Nambari ya Kitambulisho	Nambari ya CDSC:	Nambari ya Cheti cha Hisa:
Mwakilishi Wako	Nambari ya akaunti yako kwa Mlamikiwa	Sahihi:
MAELEZO KUHUSU MALALAMIKO YAKO (Tafadhali elezea malalamiko yako kwa undani kwa kiasi kinachowezekana na uweke vidhibiti)		

MAELEZO KUHUSU MLALAMIKIWA (JINA NA SHUGHULI ZA KAMPUNI)**NAMBARI YA KESI AND HATUA ILIOCHUKULIWA NA MLALAMIKIWA BAADA YA KUARIFIWA.****NAMBARI YA KESI NA HATUA ILIOCHUKULIWA NA SOKO LA HISYA (NSE) AU CDSC BAADA YA KUARIFIWA****MATAKWA YA MLALAMISHI**

Tuma fomu ilijoazwa kamili kwa:

Anwani	Kibinafsi	Barua Pepe	Nambari ya faksi
P.O. Box 74800 00200 Nairobi	Embankment Plaza 3 rd Floor, Longonot Road, Upper Hill, Nairobi	complaints@cma.or.ke	+254 (0)20 342825

Au tupigie simu kwa nambari: +254 (0) 20 2264900/2221869/2221910/2710789 au tutembelee kwa mtandao
www.cma.or.ke

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