POSITION ANNOUNCEMENT
STUDENT ATTACHMENT – INFORMATION AND COMMUNICATION TECHNOLOGY

The Capital Markets Authority is a statutory agency charged with the responsibility of regulating and developing an efficient capital market in Kenya. The Authority invites applications for the following position:

STUDENT ATTACHMENT – INFORMATION AND COMMUNICATION TECHNOLOGY (OPERATIONS AND INFRASTRUCTURE) – 1 POSITION
Attachment Period: 3 months (non-renewable)

Reporting to the Director Technology & Business Modernization, the selected candidate will be responsible for:

1) Logging and categorizing all calls related to Incidents, Help Requests, and Requests for Information, including initial triage;
2) Deliver 1st-line technical assistance for common hardware, software, and network issues (e.g., connectivity checks, application restarts);
3) Conducting service follow-ups on resolved issues and providing users with basic feedback on call status;
4) Assisting in preparing weekly reports on service requests and incidents by gathering and organizing data; and
5) Assisting in installing and configuring basic standard software and printers on laptops and desktops with guidance.

Minimum Requirements

A continuing student pursuing a Diploma or a Bachelor's degree in either Computer Science, Information and Communication Technology, Information Science, Data Science, Software Engineering, or an equivalent qualification from a recognized and accredited institution.

Key Skills and Competencies

i. Interpersonal Skills
ii. Professionalism
iii. Integrity

iv. Analytical Skills
v. Problem-solving Skills
vi. Ethical Conduct

Please Click Here and apply. Applications should be received on or before **23 November 2026.**

Note: Please provide complete and accurate information pertaining to the instructions provided in the e-recruitment portal. Only shortlisted candidates will be contacted for interviews. Canvassing will automatically lead to disqualification.

"Capital Markets Authority is an Equal Opportunity Employer. Persons living with disabilities are encouraged to apply".

THE CAPITAL MARKETS AUTHORITY DOES NOT CHARGE A FEE AT ANY STAGE OF THE RECRUITMENT PROCESS.